

CARE India – CARE Austria

STRATEGIC COVID RELIEF PARTNERSHIP

Project End Narrative

18th February 2022



CARE India

(Member of CARE International)

Project Geography & the Nature of the Intervention



Project Geography Bihar - Dist. Patna

- A makeshift **110 bedded** Dedicated COVID Health Centre
 - **9 Bedded High Dependency Unit**
 - Entire gamut of relief offerings
 - Setup in record time considering the 2nd COVID wave
- **100 bedded** DCHC at Kangan Ghat Patna-
 - As a part of COVID 3rd wave preparedness

Leg 1

Offering Relief Through the Makeshift COVID CARE Facility at the Patliputra Sports Complex

Project Initiation – October 2021



Operationalization of the Patliputra Sports Complex DCHC

Project Background: Need For The Intervention

The deadly second wave of COVID-19 devastated India around late April & May'21. Rapid surge in cases, overwhelmed hospitals across country and shortage was witnessed in essential medical supplies such drugs, oxygen and critical medical equipment. Along with this there was a dire need of hospital beds and COVID care facilities.

CARE Austria's timely initiation of the relief grant proved pivotal to cater to the worsening COVID situation in Patna which required immediate quality clinical and administrative support.

Our Response due owing to CARE Austria's timely support entailed

- ✓ To **supplement government efforts** to address the deadly 2nd wave of COVID -19.
- ✓ Support in **strengthening healthcare facility** in Bihar especially Patna through the following:
 - Establishment and running the **makeshift healthcare facility/dedicated COVID Care DCHC from 3rd May 2021 onwards.**
 - Providing all **human resources support** for the facility i.e. doctors, nurses, lab technicians and other support staff
 - Capacity building of the ground staff and outreach consultations to the neighboring blocks by general duty doctors and specialists.
 - **Maintenance of facility** including equipment as a preparedness mechanism against the incoming surges.

The Gamut of Relief Offerings Entailed

State-of-the art 110-bedded DCHC was operationalized at the Patliputra Sports Complex (PSC) in Patna to cater especially to the mild COVID cases as well as severe cases. Prioritization was put to stop the mild cases from getting severe and provide quality services to the patients through expert clinical and administrative support.

Human resources*

Critical care equipment

(Oxygen cylinders & concentrators /ventilators , Bipap, HDU, HFNC etc.)

Free medicine & tests for patients

Physiotherapy service for patients

Patient counselling

Testing/Lab facility

Food for staff & patients

24/7 Ambulance service

**Facility maintenance services-
Housekeeping & Security**

**HR included Specialist Doctors, Paramedics, MBBS Doctors & Facility Management & Administrative Staff*

Snapshots of COVID-19 Relief Operations at the PSC DCHC (1/2)



CARE Team at the Dedicated Covid Health Centre at Patliputra Sports Complex Patna during the 2nd Covid wave

Snapshots of COVID-19 Relief Operations at the PSC DCHC (2/2)



Leg 2

*Operationalization of the Kangan Ghat DCHD &
Continuation of the PSC DCHC*

November 2021 – January 2022

Operationalization of the Kangan Ghat DCHC



Extending the Preparedness for the COVID 3rd Wave

Based on the projections of huge uptrend in COVID cases and the request from the administration to equip the health systems, especially the bed capacity, CARE India, through CARE Austria supported resources operationalized a 100-bedded COVID care facility at the Kangan Ghat tourist centre in Patna city, utilizing the state's infrastructure and filling in with necessary medical equipment and human resource.

Alongside, in concurrence with the State Government, we continued to maintain the PSC COVID care facility, keeping it ready for usage in case of any exigency.

Facilities at the Kangan Ghat COVID DCHC

- ✓ Treatment facility for COVID -19 cases with 24*7 admission facility & ambulance service
- ✓ Oxygen Supplies available, such as o2 concentrator with 10 litters flow and Jumbo cylinders.
- ✓ COVID specific free medication along with the medication for comorbidities like – Diabetes, Hypertension, etc. for admitted patients
- ✓ Cardiac monitors, ECG are available at bed side for every patient.
- ✓ Free Dialysis/ Lab tests (need basis).
- ✓ Free food arrangements for patients and staffs posted.
- ✓ Round the clock health condition monitoring and support to admitted patients through 20+ doctors, paramedics & support staff
- ✓ Counselling services for patients

Takeaways & Impact of the intervention (1/2)

- ✓ State-of-the-art 24X7 DCHCs ensured **availability of both the critical requirements i.e. beds & oxygen** for patients during the peak emergency.
- ✓ More than **100 critically ill patients** were treated at the facility around the peak of the wave and mortality was substantially reduced.



Feedbacks-

Human touch & support towards improving patients well being

Key aspects highlighted by patients in their feedback after recovery included-

- ✓ 24*7 monitoring & observation
- ✓ Quality care both in terms of clinical support and infrastructure at centre, despite being set up at short notice.
- ✓ Psychological counselling to both the patient as well as the family attendant by the team at the centre.

Takeaways & Impact of the intervention (2/2)

- ✓ The clinical staff was deputed in the neighbouring blocks to provide consultations through outreach OPDs and services- at a time when majority of the staff was hesitant to even venture out of their homes.
- ✓ Quality services and management paved way for replication of similar efforts by public and private agencies throughout India.
- ✓ **After CARE Services and** the supportive environment for attendants enabled smoother recovery and rehabilitation of the patients.



Acknowledgement of the initiative by Government of Bihar



राज्य स्वास्थ्य समिति, बिहार



Sanjay Kumar Singh, IAS
Executive Director

File No.: SHSB/GA/OSD/3969/2019

Letter No. 4022, Dated: 27/9/21

To,

Dr Sunil Babu
Chief of Party
CARE India

Subject: Permission to extend the support to maintain the COVID relief DCHC structure at the Patliputra Sports Complex reg.

Ref:- E-mail from CARE India dated 9th September 2021

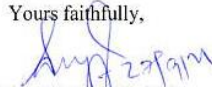
Dear Dr Sunil Babu,

I appreciate CARE India's support during the second wave of COVID-19, for establishing and running a makeshift 110 Bed Dedicated Covid Health Centre (DCHC) including 9 Bed High Dependency Unit at Indoor Stadium of Patliputra Sports Complex. It has been successful in providing COVID-19 related services since 3rd May 2021. As communicated by e-mail, CARE continues to maintain the structure (Cleaning & Maintenance of Equipment) as of now and the DCHC is in a status to start admitting patients on a day's notice (if required). Depending on the trend of positive cases and third wave, the facility will be prepared and run, including deployment of human resources (HR) by CARE India.

It is suggested to continue the same level of readiness and maintenance of the DCHC for the next 3 months to tackle any surge in coming days, considering the upcoming festival seasons.

Thanking you,

Yours faithfully,


(Sanjay Kumar Singh)

Future Needs

As the 3rd Covid wave flattens, there are 3 key stand out requirements.

CARE India seeks CARE Austria support in raising funds for these critical needs in combatting Covid

- ✓ Vaccinations for the unreached, most marginalised and poor.
- ✓ Provide immediate support to critically COVID affected households and individuals, in Bihar, primarily orphans, semi-orphans and widows ensuring basic safety net. Also, provide mid-long-term support which will positively impact the lives of these individuals.
- ✓ Covering of learning gap in young, marginalized and poor children on account of lack of access to digital learning and schools being closed for more than 20 months

THANK YOU!



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